

# Patients can have Online Consultations with Doctors using:

- · CloudClinik Telemedicine Portal (www.cloudclinik.pk) on their Mobile Phone or Laptop/Desktop
- CloudClinik Mobile App (Download from Google Play)

Patient can perform the following steps to undertake an Online Consultation:



## 1 Patient Registration

- Click on Login / Register on www.cloudclinik.pk
- Register yourself as User or Login if already registered.

## 2 Book Appointment

- Click "Call a Doctor" after login.
- Click on your desired Health facility OR Search a Doctors based on Specialty, Health Facility, City or Name of Doctor.
- Select the doctor you are looking to **Book** Appointment.
- Click on "Book" to proceed with booking an appointment for a date and timeslot available.

## **3** Online Payment

- Make Online Payment of Doctor Fee using your **Debit Card, Credit Card** or **EasyPaisa Account.**
- Appointment Confirmation notification after online payment is successful.

## 4 Vital Signs

- Enter your vital signs into the system if asked by doctor (Optional).
- Vital signs available for entry are **Temperature**, BP, Blood Glucose, Pulse Rate, Height, Weight, etc.

### 5 Online Consultation

- 10 minutes before your time slot, be available at your Mobile App or Web Portal.
- Accept doctor video call, you can now see the doctor on your screen.
- Brief doctor on your complaints, symptoms, etc.
- Doctor will write E-Prescription and brief you on what needs to be done by you.

## 6 E-Prescription

- Receive & View your E-Prescription on your screen after online call is completed.
- Doctor can also share E-Prescription as SMS on you Mobile as well as E-Mail.